Emergency Procedures for Visiting Observers

*** KEEP CALM AND SAFE ***

In case of fire: Raise fire alarm

In case of an emergency requiring medical assistance:
Call (0)112
Cope with the immediate emergency to make the casualty and yourself safe

Get help and inform

ORM day time: Usual ING working hours: 09:00-12:30, 13:30-16:00 (Fridays only -15:30)
CISCO ORM general call: 670
Inform the Ops Leader *

ORM night time: WHT Observing Support Assistant (OSA) usually from half an hour before sunset to sunrise *
OSA Phone (+34) 616 974 513
WHT control room CISCO: 452 or from external: (+34) 922 425 452
CISCO ORM general call: 670

Outside ING staff working hours:
Inform residencia reception: (0) 922 405 500
Residencia Night porter’s mobile: (0) 609 554 576

Follow instructions provided by ING staff

* The online schedule shows the daily Ops Leader and OSA on duty