

Emergency Procedures for Visiting Observers

***** KEEP CALM AND SAFE *****

In case of **fire**: Raise fire alarm



In case of an emergency requiring **medical assistance**:

Call (0)112

Cope with the immediate emergency to make the casualty and yourself safe



Get help and inform

ORM day time: Usual ING working hours: 09:00-12:30, 13:30-16:00 (Fridays only -15:30)

CISCO ORM general call: 670

Inform the Ops Leader *

ORM night time: WHT Observing Support Assistant (OSA) usually from half an hour before sunset to sunrise *

OSA Phone (+34) 616 974 513

WHT control room CISCO: 452 or from external: (+34) 922 425 452

CISCO ORM general call: 670

Outside ING staff working hours:

Inform residencia reception: (0) 922 405 500

Residencia Night porter's mobile: (0) 609 554 576



Follow instructions provided by ING staff

* The online schedule shows the daily Ops Leader and OSA on duty